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#Jenny



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#Markus Jensen



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#(pages)
MAY 2012 PID 77608/PBE1K
Time: Three hours Maximum: 100 marks
PART A – (5 × 6 = 30 marks)
Answer any FIVE questions.
All questions carry equal marks.
1. What are the various organizational factors which affect human resources management practices?
2. Explain the contents of an employee induction programme.
3. What are the common problems in performance appraisals?
4. What are the functions of time office?
5. What are the techniques of saying 'no'?
6. State the causes for labour turnover.
7. What are the methods used to calculate DAP?
8. Explain the relationship between job description and job specification.

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